

Accessibility of the Digiprofiilitesti online service

This accessibility statement explains how well the Digiprofiilitesti online service complies with the Act on the Provision of Digital Services, what shortcomings there are in the accessibility of the website and how you can give us feedback on accessibility problems.

The Digital and Population Data Services Agency is responsible for this online service. We want as many users as possible to be able to access our digital services. We take accessibility into account in the development of digital services.

How accessible is the website?

This online service largely meets the A and AA level accessibility criteria required by law (WCAG criteria 2.1). The online service has some shortcomings in accessibility, which are described in more detail below.

Did you notice any gaps in accessibility?

We are constantly striving to improve the accessibility of the online service. If you observe any issues that are not described on this page, please let us know and we will do our best to fix any shortcomings. We will respond to requests and comments as soon as possible, but no later than within two weeks.

You can contact us by sending an email to [saavutettavuus\(at\)dvv.fi](mailto:saavutettavuus(at)dvv.fi).

Accessibility monitoring

The Regional State Administrative Agency for Southern Finland monitors the implementation of accessibility requirements. If you are not satisfied with the response you have received or you do not receive a response at all within two weeks, you can give feedback to the Regional State Administrative Agency for Southern Finland. The website of the Regional State Administrative Agency for Southern Finland provides detailed information on how to file a complaint and how the matter will be processed.

Regional State Administrative Agency for Southern Finland

Accessibility Monitoring Unit

[Accessibility Requirements website](#) (in Finnish and Swedish)

[saavutettavuus\(at\)avi.fi](mailto:saavutettavuus(at)avi.fi)

Telephone (switchboard) +358 295 016 000

More detailed information on technical accessibility

The online service is not yet fully accessible.

Content or features that are not yet accessible

- There is one user interface element in which the colour contrast does not meet the minimum requirement. (WCAG 1.4.3)
- The online service does not fully reflow. (WCAG 1.4.10)
- The page title is not updated to describe the primary content. (WCAG 2.4.2)
- Certain headings are not descriptive. (WCAG 2.4.6)
- The required questions and the related error messages are not presented clearly or at all. The error message is not shown in text without a pointer. (WCAG 2.1.1, 3.3.1, 3.3.3, 4.1.3).
- The questions, the radio button groups, and the error messages are not programmatically associated. (WCAG 1.3.1, 3.3.2, 4.1.2)
- There are errors in the technical implementation which may cause issues with assistive technologies. (WCAG 4.1.1)

An effort will be made to correct the shortcomings listed in this statement during 2022.

How have we tested accessibility?

The observations in this accessibility statement are based on a third-party assessment of whether the online service meets legal requirements.

The online service was published on 10 December 2021.

This statement was prepared on 9 December 2021.

The statement was last updated on 9 December 2021.

[Act on the Provision of Digital Services \(306/2019\)](#) (in Finnish and Swedish)

[Accessibility Requirements website](#) (in Finnish and Swedish)